

Promo Mechanics

- 1. Shop with treats you deserve acquisition promo ("Promo") shall run from August 25 to October 25, 2018 ("Promo Period").
- 2. The Promo is open to newly approved and qualified principal Robinsons Mastercard cardholders ("Cardholders") who have applied and submitted complete application requirements within the Promo Period.
- 3. Cardholders who have no existing nor cancelled Metrobank credit card prior to application will be awarded by MCC with Shopping Credits worth P3,000 for P20,000 accumulated valid spend on their newly approved Robinsons Mastercard. Cardholders who already have an existing Metrobank credit card prior to application will be awarded by MCC with Shopping Credits worth P1,000 for P20,000 accumulated valid spend on their newly approved Robinsons Mastercard. Any amount beyond P3,000 will not be honored by MCC.
- 4. Accumulation of valid spend shall be from August 25 to December 25, 2018 ("Spend Period"). Valid spend will include all retail purchase and merchant installment transactions, inclusive of domestic, international, and online transactions. For merchant installment, only the principal amount of transactions booked within the Spend Period will be counted as valid spend. Supplementary account/s' valid spend will be counted as part of the principal cardholder's spend. The following transactions and fees will not be considered as valid spend: card fees, annual fees, cash advance and cash advance fees, balance transfer and balance transfer charges, loans and loan charges, cash2go and cash2go charges, balance conversion and balance conversion charges, interest charges, and other miscellaneous fees and recurring payments.
- 5. Upon reaching the minimum required spend, a personalized Shopping Credit Advice indicating the amount of Shopping Credits earned will be sent by MCC together with the cardholder's monthly statement of account (SOA). Cardholders should present the original Shopping Credit Advice at any participating Robinsons Department Stores upon redemption (refer to Redemption Procedure below).
- 6. Shopping Credits are not transferrable and not convertible to cash or other items.
- 7. Shopping credits may only be used to redeem Robinsons Gift Certificates.
- 8. Shopping Credits awarded to the same principal cardholder may be combined to redeem a Robinsons Gift Certificate. However, a cardholder cannot combine Shopping Credits with another principal cardholder.
- 9. Shopping Credit Advices declared as lost shall not be replaced.
- 10. In the event that the principal cardholder cancels the Robinsons Mastercard within 18 months from the card opening date, MCC reserves the right to charge the equivalent pro-rated amount of Shopping Credits awarded.
- 11. All credit card applications shall be subject to MCC's final approval and credit card terms and conditions.
- 12. The use of the Metrobank Card in connection with this promo is subject to the Terms and Conditions governing the issuance of Metrobank Credit Cards.

PROMO REDEMPTION PROCEDURE

- 1. Shopping Credits earned from this Promo may be used to redeem a Robinsons Gift Certificate of equivalent peso value at any Robinsons Department Store branches seventy-five (75) calendar days from the date of the Shopping Credit Advice. If a cardholder wishes to redeem an item of higher value than his/her available Shopping Credits, the balance must be charged to the Metrobank Card as a retail or installment purchase. Minimum transaction amount for installment is P3,000.
- 2. Items may be redeemed at any Robinsons Department Store Business Centers nationwide.
- 3. To redeem items with Shopping Credits, the cardholder must present the following to the Robinsons Department Store BC Agent:
 - New Robinsons Mastercard; and
 - Original Shopping Credit Advice

- 4. Each Shopping Credit Advice must be surrendered to the Robinsons Department Store BC Agent and redeemed in full. Any unused balance will be forfeited.
- 5. Redemptions with incomplete documents will not be allowed. Robinsons Department Store branches reserve the right to refuse Shopping Credit Advices that are altered, tampered, damaged, torn, faded, and/or unreadable.
- 6. Should it be proven that a cardholder was able to redeem an item under this promo without fully adhering to these mechanics, the cost of all invalid redemptions will be charged to the cardholder's credit card.
- 7. All Shopping Credit redemptions must be made on or before the due date indicated in the Credit Advice. Shopping Credits redeemed after the due date will not be honored and are deemed forfeited.

Per DTI-FTEB Permit Number 15461, 13813 Series of 2018. Supervised by the Bangko Sentral ng Pilipinas Telephone Number: (632)708-7087 Email Address: consumeraffairs@bsp.gov.ph